



Be Well Prepared for Your Off-Road Trip

Planning an off-road adventure? Here are some important facts to remember in preparation of your trip. Following these guidelines helps to keep you and the vehicle safe. In case of emergencies contact us immediately for assistance.

- ✓ **Destination & route.** Be sure to fully discuss your planned itinerary with us. Your off-road trip must be pre-approved before departure. **⚠️ You may only drive the tracks we have approved. Driving on unapproved tracks is a full breach of the hiring terms and conditions.**
- ✓ **Be cautious of road trains.** Road trains use sealed as well as unsealed roads. With a length up to 53 metres, a weight up to 200 tonnes and a speed of 80-100 km/h road trains require special caution. Slow down, keep left and stop if necessary. Be prepared and cautious when a road train passes. It will not slow down or stop for you!
- ✓ **Reassessing your route.** The quality of outback tracks can change and vary. Sometimes you cannot proceed without damaging the vehicle. While we understand that you want to get to a certain destination, note that damage caused by choosing to proceed on an unsuitable track will be fully charged. Check road and weather conditions in advance, seek advice from us or other travellers/locals. Update your plan if necessary and let us know.
- ✓ **Cleaning.** To avoid any additional charges, make sure you leave plenty of time in your itinerary to clean the vehicle when you return: interior, exterior and under body.
- ✓ **Travel time.** Safely driving off-road means driving slowly and conservatively. Set realistic goals in time and distance.
- ✓ **Understanding wear and tear.** Off-road means that the vehicle drives on rough terrain and unsealed roads. It may show normal wear and tear from your trip, such as light dust, minor scratches from branches, or red dust from outback driving. This is to be expected and acceptable, as long as it is reasonable and consistent with responsible 4WD use.
- ✓ **Off-road checklist.** We complete our 'Off-Road Checklist' during the handover. This ensures that we are in complete agreement about your trip and that you are fully aware of the rules for **Off-Road Driving, Beach Driving, Prohibited Areas** and potential risks.





Rules for Off-Road Driving

- ✓ **Only drive on sealed roads, well-maintained gravel roads and approved 4WD tracks.**
- ✓ **Do not drive between dusk and dawn because wildlife is most active in that period.**
- ✓ **Slow down.** Traveling off road too fast increases the chances of damage from stone chips, under body damage and damage of suspension and tyres. You will be fully liable for these costs. Besides, heavy shaking and vibration may cause luggage to shift or equipment to get loose. Check regularly. Depending on road conditions you may even need to drive at walking speed.
- ✓ **Beware of dust.** Dust can significantly limit visibility. So slow down and keep a safe distance from other vehicles. We recommend you close the vents of the vehicle to keep the inside clean.
- ✓ **Always drive within your capability and allow extra time** to get to your destination. Travel short distances. Take a break at least every two hours.
- ✓ **Slow down for any blind corners and hill crests** as oncoming traffic is unpredictable.
- ✓ **Don't take unnecessary risks or endanger your passengers** and other road users.
- ✓ **Remember your responsibility at all times.** If you need assistance in restricted areas, additional costs may be imposed.
- ✓ **Adverse weather and road conditions can enforce travel restrictions.** We encourage you to contact us if you have any concerns about the area you are planning to drive through. Alternatively, the police or local authorities are also able to help.
- ✓ **Bring the 4WD-camper back again.** At all times remember your responsibility to get the vehicle back to us. **▲ The vehicle may not be left in any remote location as this would be considered 'abandonment' which is a full breach of hiring terms and conditions.**





Rules for Beach Driving

⚠ There is no insurance cover for any damage to the vehicle caused by partial inundation, immersion or exposure to water.

- ✓ **Only drive on beaches where access is permitted.**
- ✓ **Beach driving is only allowed on firm, compact sand and during low tide.** Keep sufficient distance from the water line and do not drive on sand that looks wet.
- ✓ **Always check tide times before heading to the beach.** Do not drive on the beach in the two hours on either side of high tide. **⚠ If you are stuck in the tidal zone you may not have enough time to get the vehicle out again.**
- ✓ **Make sure that the beach conditions are suitable for driving.**
- ✓ **Slow down!** Soft sand causes less control and swaying.
- ✓ **Always lower the tyre pressure** in both the vehicle (and eventually the towing vehicle). It reduces your chances of getting stuck and improves the grip on the sand. We usually recommend 15-20 psi, the lower pressure on softer sand.
- ✓ **Do not take hard turns with deflated tyres** as they can come loose from the rim. And don't forget to inflate the tyres to normal pressure when you have left the beach.
- ✓ **Park well above the high water mark, the 'wreck line'.**
- ✓ **Wash the vehicle immediately after leaving the beach.** Don't wait, but take the vehicle to the nearest public or commercial car wash. Clean the entire vehicle including the under body with fresh water. There should be no sand visible on the outside of the 4WD-camper.
- ✓ **You acknowledge** that Roadside Assistance may not be available if you take the vehicle to a beach.
- ✓ **You expressly understand and agree** that you are always liable when you take the vehicle to a beach.





Prohibited Areas of Use

Off-road and beach driving is only allowed when you can reasonably assume that both the vehicle and the surface you are driving on are suitable, and that your driving will not cause damage to the camper or any third-party property. **▲ Significant damage, reckless driving or use in prohibited areas may result in additional charges.**

Prohibited areas include:

- ✓ Roads that are prone to flooding.
 - ✓ Beaches at high tide or below the high water mark, the 'wrack line'
 - ✓ Sand dunes, where there is no clear track or road.
 - ✓ Salt lakes and salt flats.
 - ✓ Streams, rivers, creeks, floodwaters and dams.
 - ✓ Any road where the police or authorities have issued a warning.
 - ✓ Any road that is indicated as 'closed'.
 - ✓ Any road where it would be unsafe to drive.
 - ✓ North of Exmouth the 4WD-camper is not permitted from the Nov 1st through Feb 28th due to the extreme summer heat and remoteness of the area.
 - ✓ Specific roads and beaches where driving is prohibited are Eighty Mile Beach, Dirk Hartog Island, Canning Stock Route, Steep Point, Gibb River Road, Cape Leveque Road, Cable Beach, Sandy Cape and Wedge Island.
 - ✓ Driving is prohibited during extreme weather conditions such as heavy rain, cyclones, strong winds that affect sand dunes, and in flood-affected areas.
 - ✓ Due to changes in local conditions we may prohibit Off-Road Driving, Beach Driving or impose additional conditions or restrictions at any time by notifying you in writing.
- ▲ Failure to comply with the above restrictions may void insurance coverage and will make you liable for all costs associated with vehicle recovery, repair or damage.**





Fair Wear and Tear Guide

Below you find the fair wear and tear guide. This gives context to what may and may not be considered as wear and tear.

Dents

Includes ✓ Dents of no more than 20 mm in diameter (excluding bonnets and roofs) where the paint surface has not been broken and there is no paint removal, paint cracking or flaking.

Excludes ✗ Dents of any diameter on bonnets, roofs, wheel arches, style lines, door sills or door edges.
✗ Multiple dents within a specific local area regardless of size.
✗ Any damage affecting or penetrating the paintwork.

Stone chips

Includes ✓ Isolated stone chips to any panel up to 2mm in diameter.

Excludes ✗ More than 5 stone chips to an isolated area.

Scratches

Includes ✓ Not more than 20 mm in length and not more than 1 mm wide with no paint surface penetration and can be polished out.

Excludes ✗ Any scratch where the metal, plastic or undercoat is exposed.





Bumpers

Includes

- ✓ Light scuffing or scratches where there is no paint penetration which are no more than 20 mm in diameter.

Excludes

- ✗ Any broken paint
- ✗ Multiple scratches of any size.
- ✗ Dents of 20 mm in length or more in diameter.
- ✗ Any damage to a textured bumper.
- ✗ Multiple stone chips of more than 5 to an isolated area.

Wheels, wheel trims and tyres

Includes

- ✓ Light scratches and scuffing up to 20 mm in length.
- ✓ Mechanical related issues, e.g. wheel bearings.

Excludes

- ✗ Wheel trims or hubcaps that are cracked, broken, missing, mismatched or not the original wheel trim or hubcap.
- ✗ Alloy rims for standard vehicles that are cracked, buckled, gouged or mismatched or not the original rim.
- ✗ Alloy rims for prestige and collection vehicles if a scuff mark is more than 20 mm in length, the alloy rim is cracked, buckled or gouged or the alloy rim is mismatched or not the rim as originally supplied.
- ✗ Tyre tread and sidewall damage so that the tyre is unroadworthy e.g. cuts, bulges, gouges and abrasions, tyre misuse eg, flat spots and burnouts.
- ✗ Replacement tyres that differ from those originally supplied.





Upholstery, floors, carpets, dashboard, fascia, trim interior and vehicle cleanliness

Includes

- ✓ Light marks that can be removed by vacuum or general cleaning.
- ✓ Light scuffing or smears or regular day to day debris that is removable by general cleaning.

Excludes

- ✗ Any permanent damage caused by harsh or corrosive materials.
- ✗ Tears, cuts, scratches, holes or burns.
- ✗ Any damage to the structure, shape or positioning of a seat.
- ✗ Hair from pets.
- ✗ Excessive soil, mud or sand (other than from regular day to day use).
- ✗ Evidence of smoking in the vehicle.
- ✗ Odours or foreign matter.
- ✗ Stains or marks that cannot be removed by general cleaning or require steam cleaning.

Keys, accessories and equipment

Includes

- ✓ Minor cosmetic damage that does not in any way affect the functionality of the keys, accessories or equipment.

Excludes

- ✗ Loss or damage to keys or remotes.
- ✗ Damage caused by incorrect fitting of accessories (snow chains, roof racks).
- ✗ Damage to aerials.
- ✗ Removal or damage to any item supplied with the vehicle (parcel shelf, tools, spare tyres, wheel trims, hazard triangles, first aid kits, GPS unit).





Mechanical issues

Includes

✓ Failures of the vehicle due to non hirer related actions due to age, kilometres travelled, regular maintenance, etc. This may include drivetrain issues, gearbox issues, engine issues, etc.

Excludes

✗ Actions of the hirer who have caused issues with the mechanical operation of the vehicle by not following the recommendations of the owner at handover, or the manufacturer's recommendations of vehicle operation.

Acknowledgement and Agreement

I acknowledge that I have read and understood the contents of this document and agree to the terms stated above.

Name

Signature

Date

